

SPECIFICATION AMENDMENTS

13-23
Replace lines ~~2-12~~ of page 6 with the following paragraph:

According to a third aspect of the present invention, a computer software product for instructing a computer system to inquire of a system for making an inquiry about an address, ~~about an address~~, comprising: a storage medium; and an inquiry instructing means, stored in the storage medium and started based on the return of an e-mail because its destination is unknown, for instructing the computer system to inquire of the system for making the inquiry ~~about the address~~, about an e-mail address of an addressee of the e-mail is provided.

Replace lines 4-14 of page 7 with the following paragraph:

According to a fourth aspect of the present invention, a computer software product for instructing a computer system to inquire of a system for making an inquiry ~~about an address~~, about an address, comprising: a storage medium; and an inquiry instructing means, stored in the storage medium and started based on the impossibility of display of a home page because its destination is unknown, for instructing the computer system to inquire of the system for making the inquiry about the address, ~~about an address~~ of the home page is provided.